

# Enhancing Shopfloor safety through I4.0

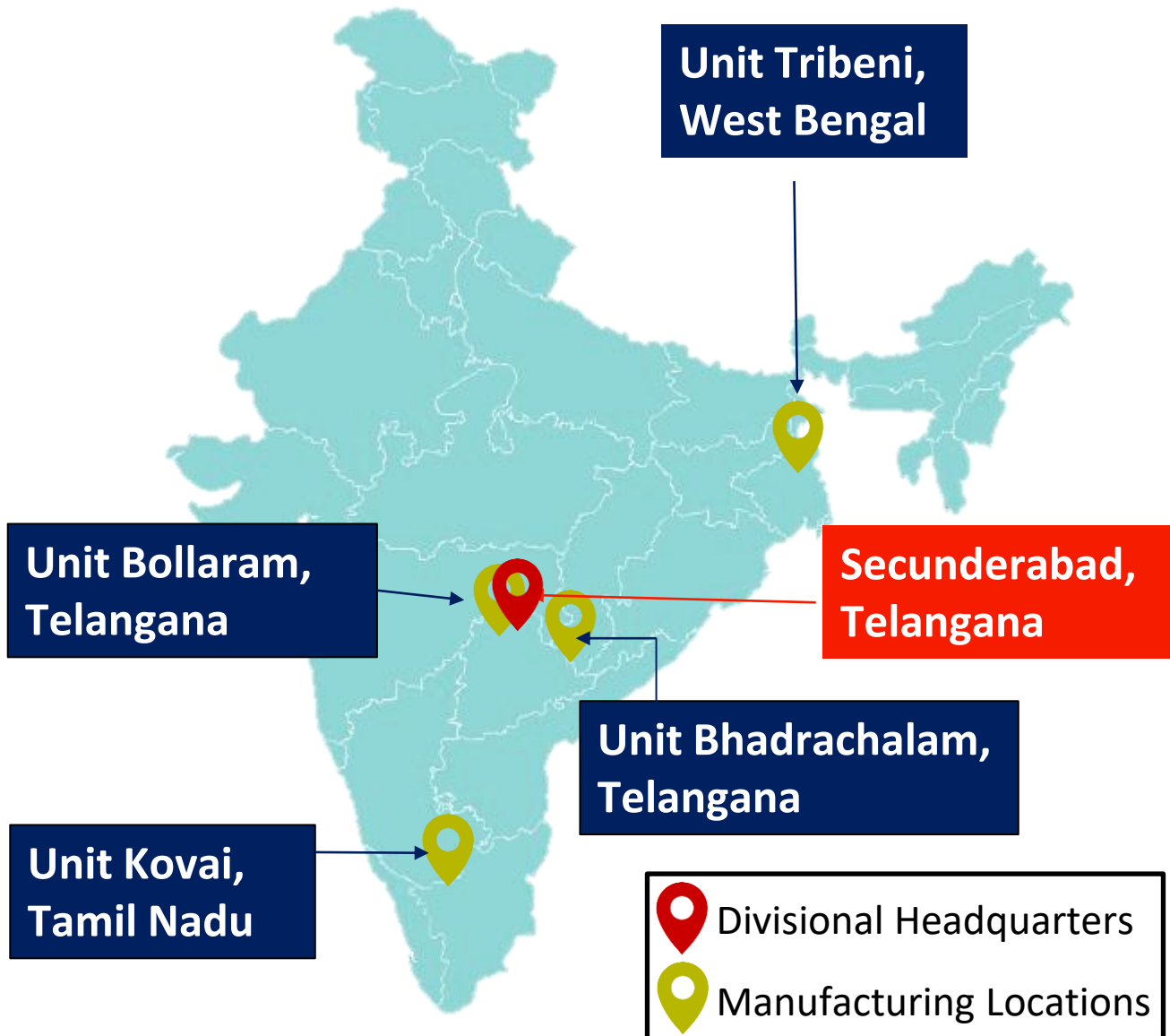
IPPTA Zonal Seminar



*M Sravani  
Head, Industry 4.0 CoE, ITC PSPD  
26th Jul'24*



# Company Introduction



4 World class manufacturing Units

India's first ECF bleaching line

In-house  $\text{ClO}_2$  and Ozone plant

Asia's first in-house Mechanical Pulp plant

Forest Stewardship Council (FSC)  
certified units

- Environmentally appropriate
- Socially beneficial



\*ECF: Elemental Chlorine Free

# Company Introduction



ITC IS THE ONLY COMPANY IN THE WORLD OF  
COMPARABLE DIMENSIONS TO BE



As on 31<sup>st</sup> March 2023

# Our Products

## Paperboards



## Plastic Substitution Products



## Papers



## Specialty & Graphic Boards

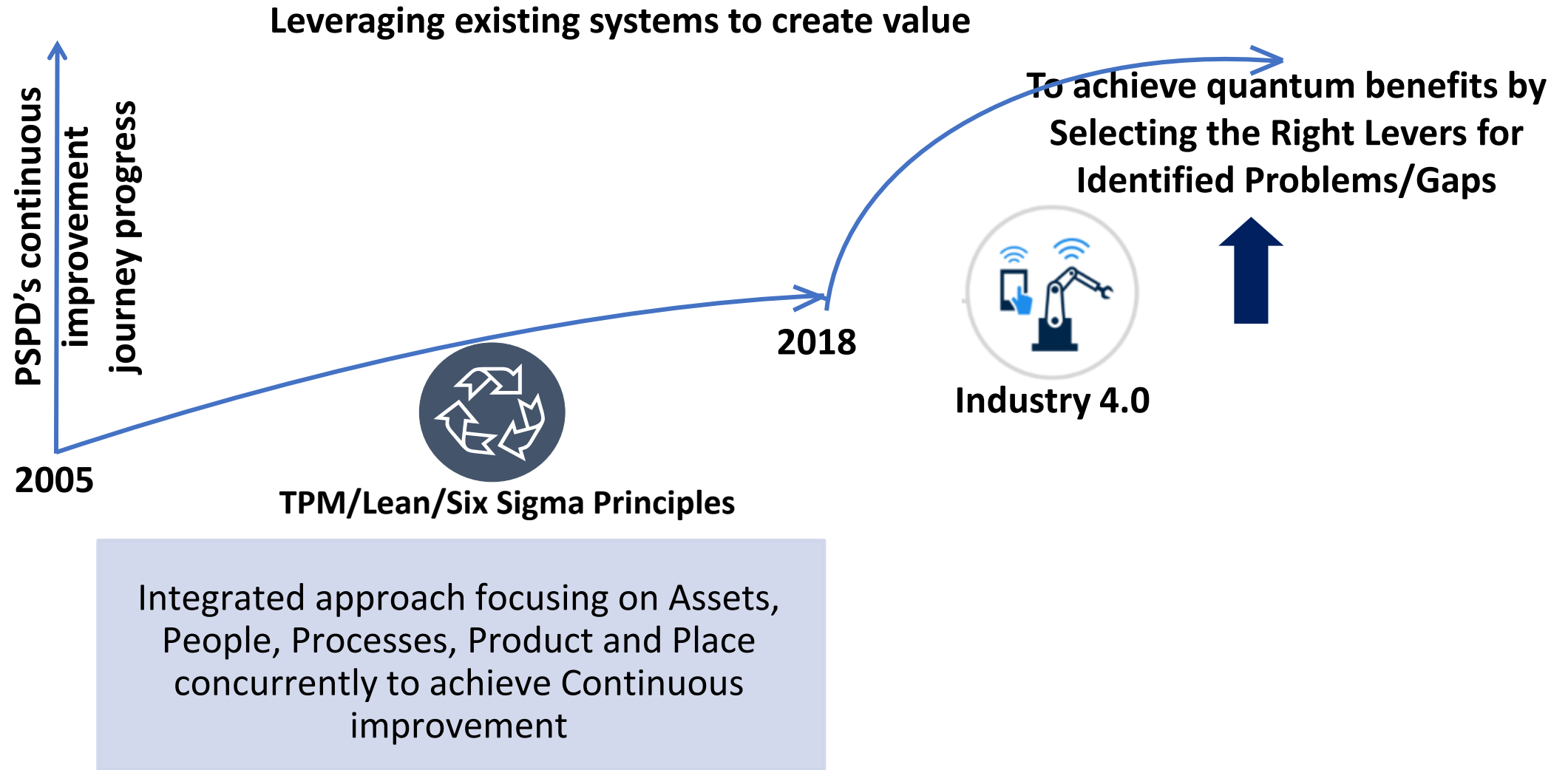




# Industry 4.0 & AI in Action for Shopfloor Safety Improvement

@ ITC Paperboards & Specialty Papers Division

# Case for Digital Adoption



# Industry 4.0 / Digital Adoption

Plantations & RM

Pulpmills & Recovery

Procurement

Power & Utilities

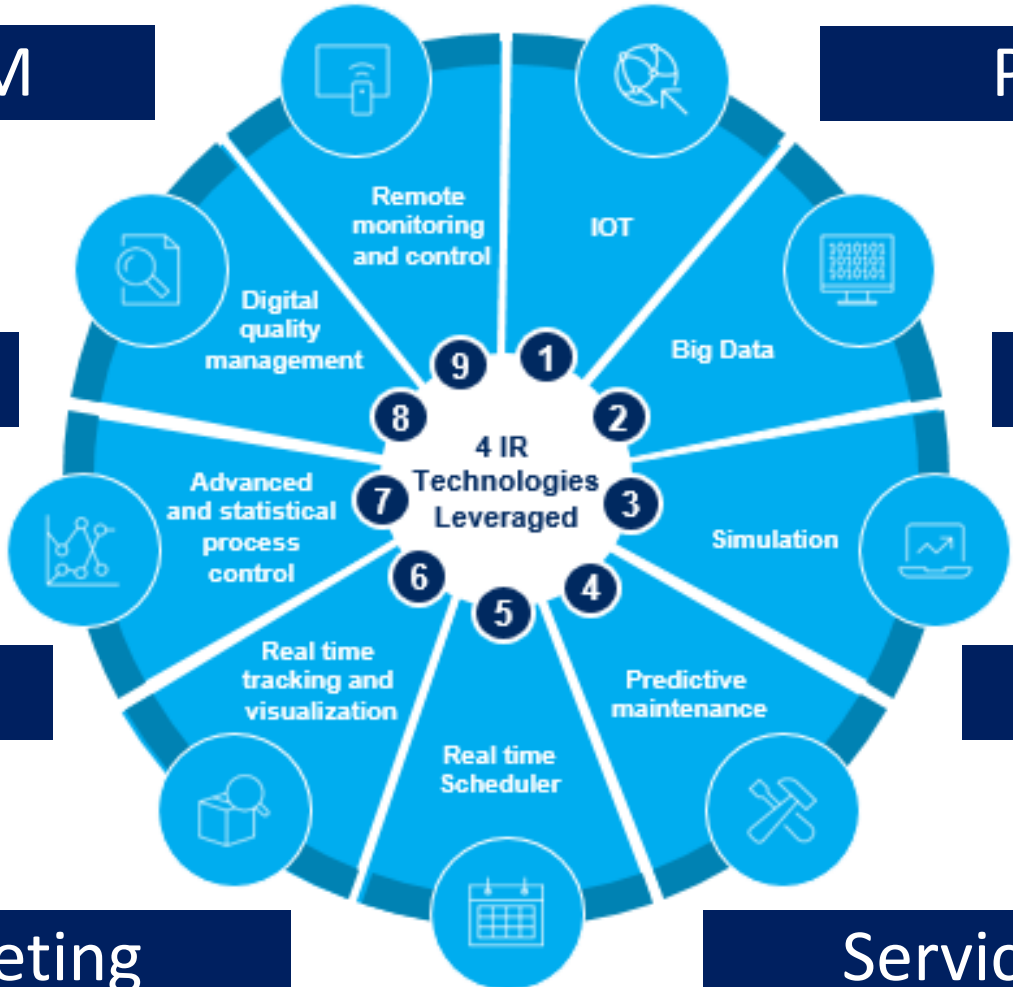
Supply Chain

Paper Machines

Sales & Marketing

Service Functions

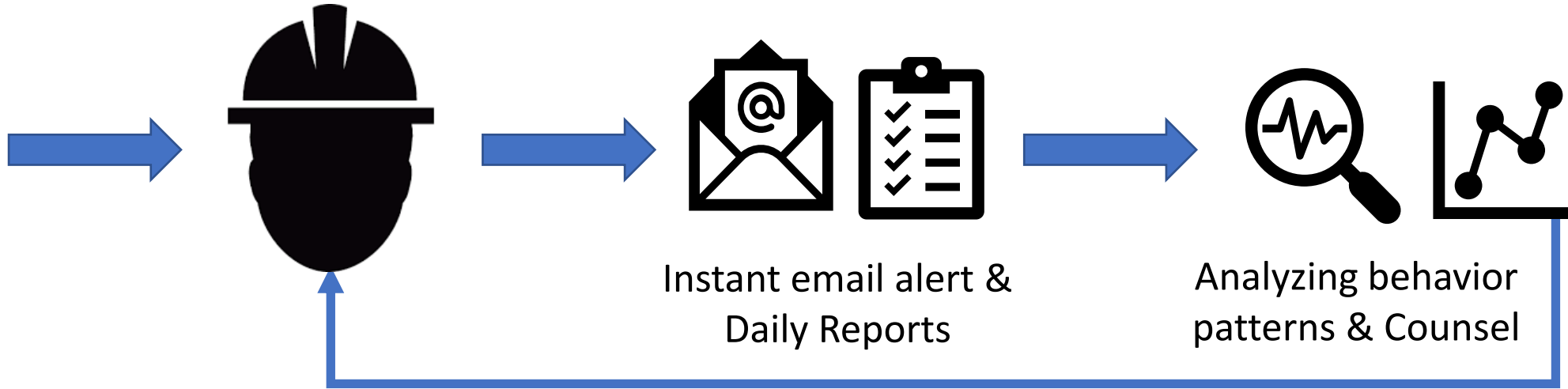
Safety



# 1 Safety Helmet compliance Detection



Existing CCTV  
Cameras in shop floor



First Pilot through digital for safety improvement

Implemented in FY 21

AI Models developed by Inhouse development

Safety helmet adherence improved from 70% to 85%



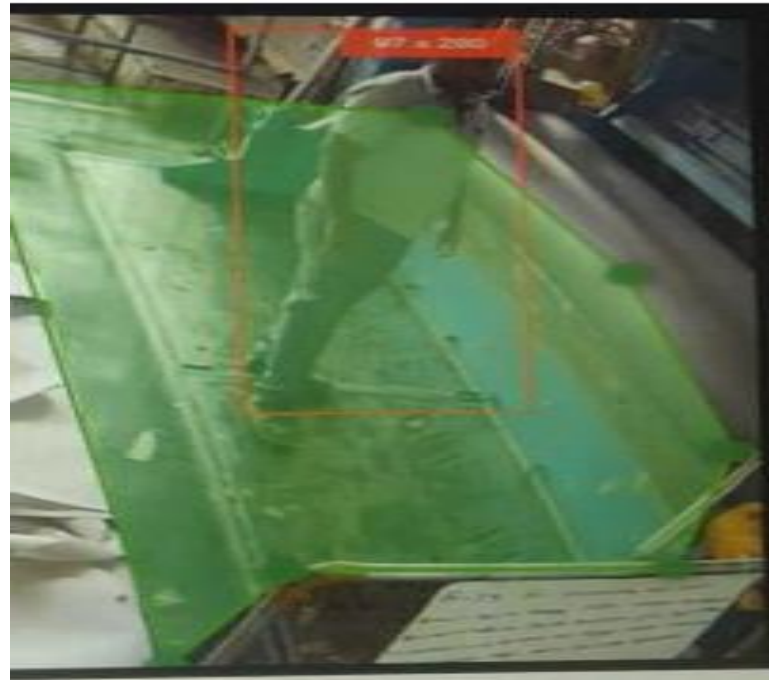
## 2 AI Camera based safety interlock for Rewinder operations



Artificial Intelligence enabled Camera

In use since FY 22

Installed in all Rewinders



Region of interest configured for Rewinder Lowerator

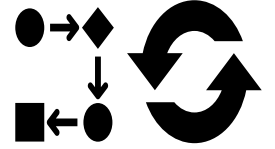
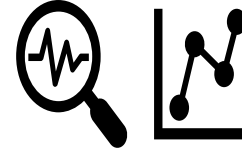
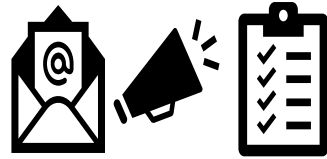
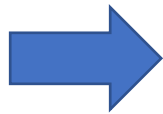
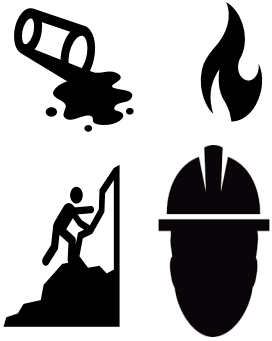
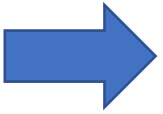
Technology Partner supported intervention



Hardwired safety interlock from the Camera – in event of Human entry

Zero safety incidents reported from Rewinder lowerator areas since FY 22

# 3 Video analytics for safety Monitoring



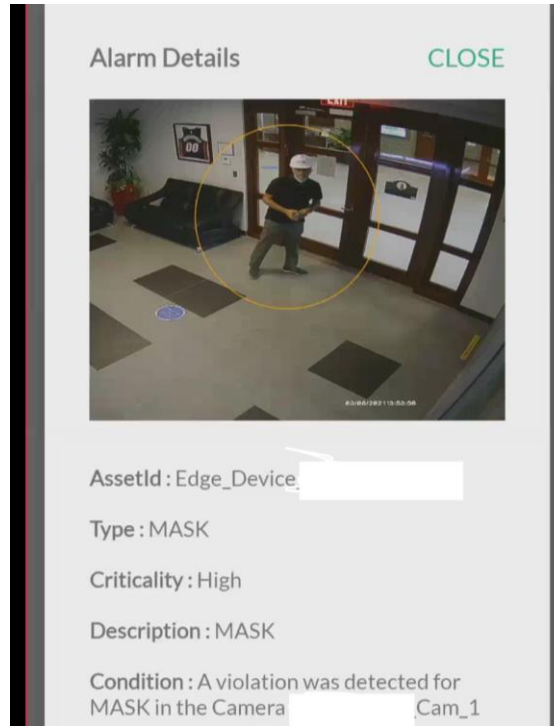
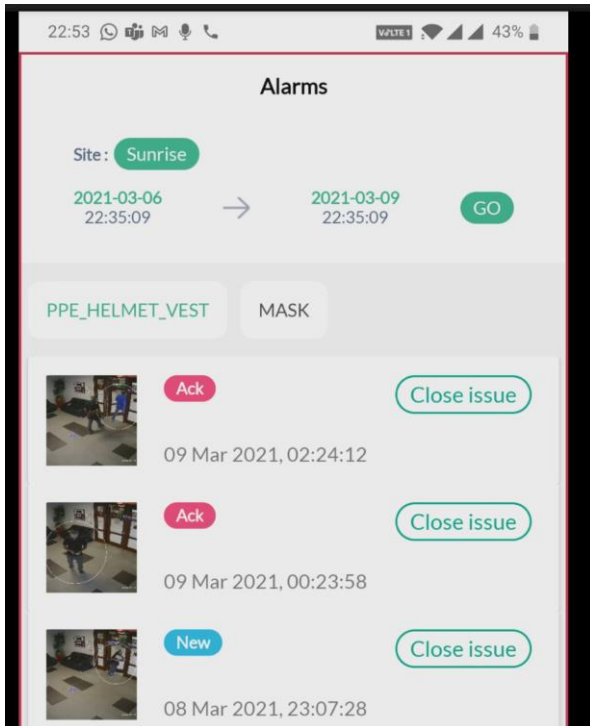
Existing CCTV Cameras

Detect unsafe acts, unsafe conditions

Inform supervisors, counsel worker, incident log

Trend analysis to understand WHY

Update Processes & validate effectiveness



# 3 Video analytics for safety Monitoring

## UNSAFE ACTS

1. Falls or stumbles Crash helmet
2. Unconscious / Prone individuals
3. Mishandling of goods (Throwing etc)
4. Path taken through facility by workers
5. Person(s) observed running
6. People jumping or climbing up/down
7. Vehicle Speed exceeds designated speed limit
8. Working under suspended load

## PPE NON ADHERENCE

1. Safety Helmet
2. Crash helmet
3. Safety harness while working at height and while material loading / unloading on vehicles

## UNSAFE CONDITIONS

1. Maximum stack height exceeded for pallets / Goods
2. Open flames and / or smoke visible
3. Person in Line of fire of Moving Vehicle.
4. Prohibited item being carried (Large Package being carried on a two wheeler or bicycle)
5. liquid spillage / leak
6. More Crowd
7. Vehicles jam

## SOP NON ADHERENCE

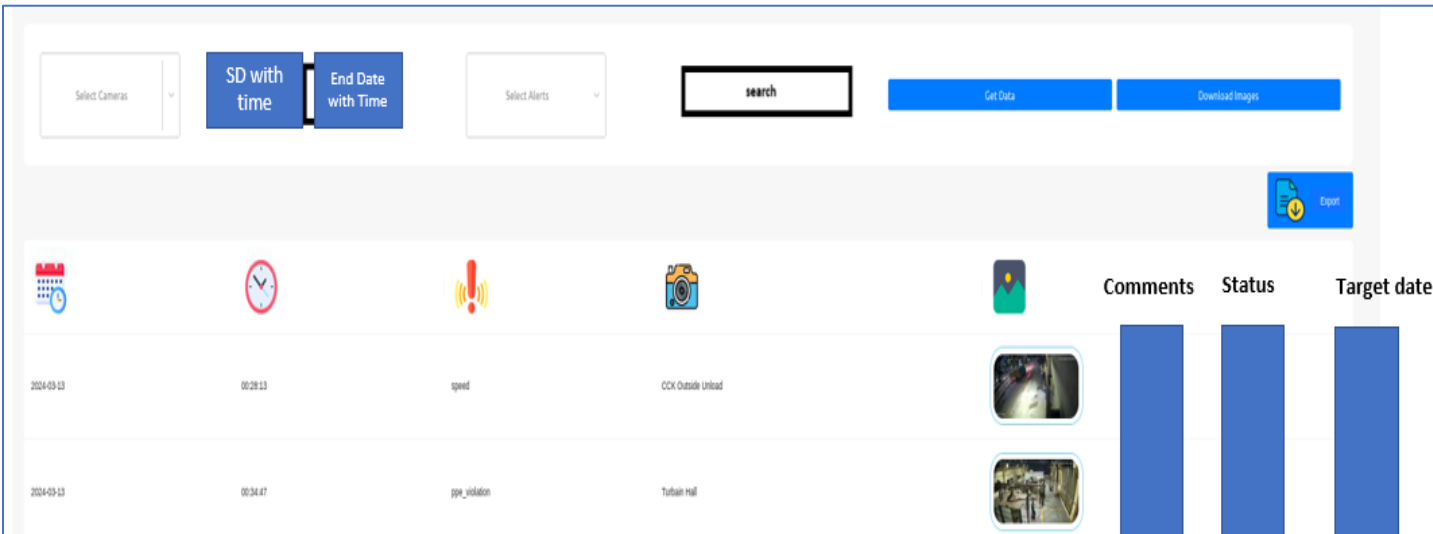
1. Inspection time/duration/frequency monitoring
2. Is MHE put away correctly while unused
3. Camera tampering



### 3 Video analytics for safety Monitoring



# 3 Video analytics for safety Monitoring



Implementation started in FY 23

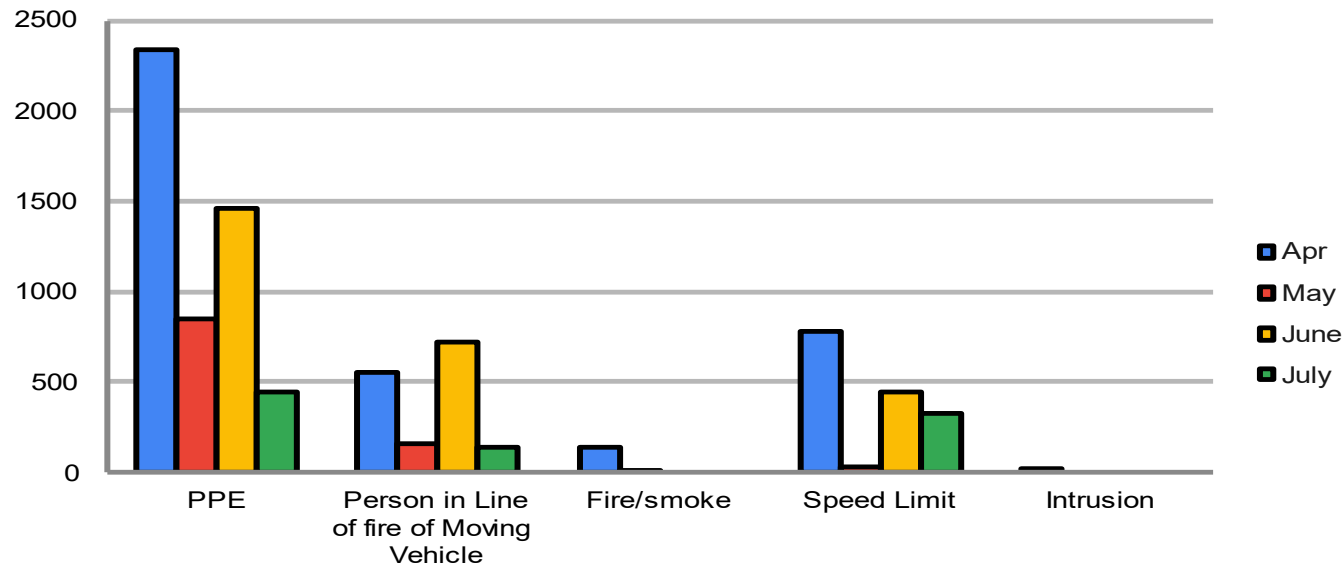
Gone live in one manufacturing unit

Implementation in Progress in 2 more manufacturing units

Technology Partner supported intervention

- Baseline with incidents reported in the dashboards in progress
- Impact monitoring in progress

Performance improvement in Manufacturing Unit 1





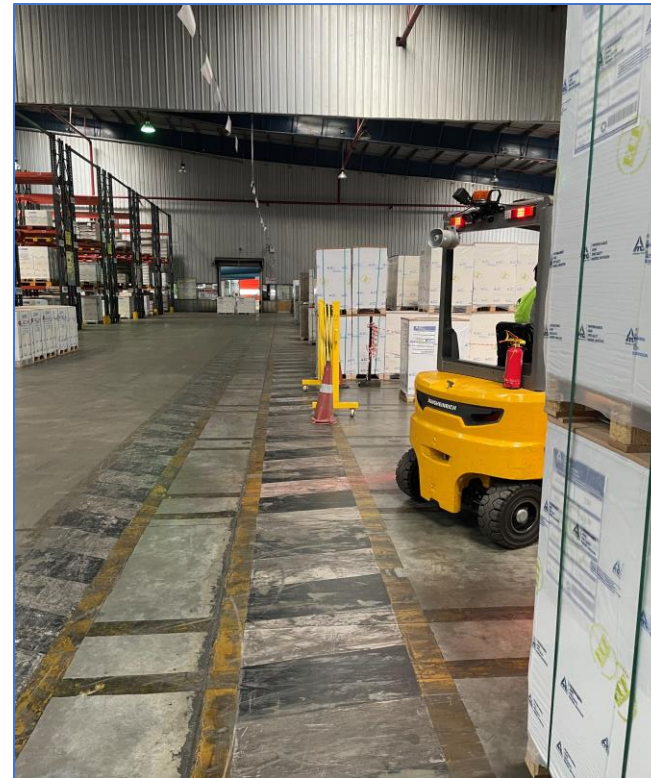
## 4 Digital in forklift operations safety

Material Handling through forklifts across Finished goods Godowns:  
High Risk involved in man-material movements (safety risks, accidents in the past)

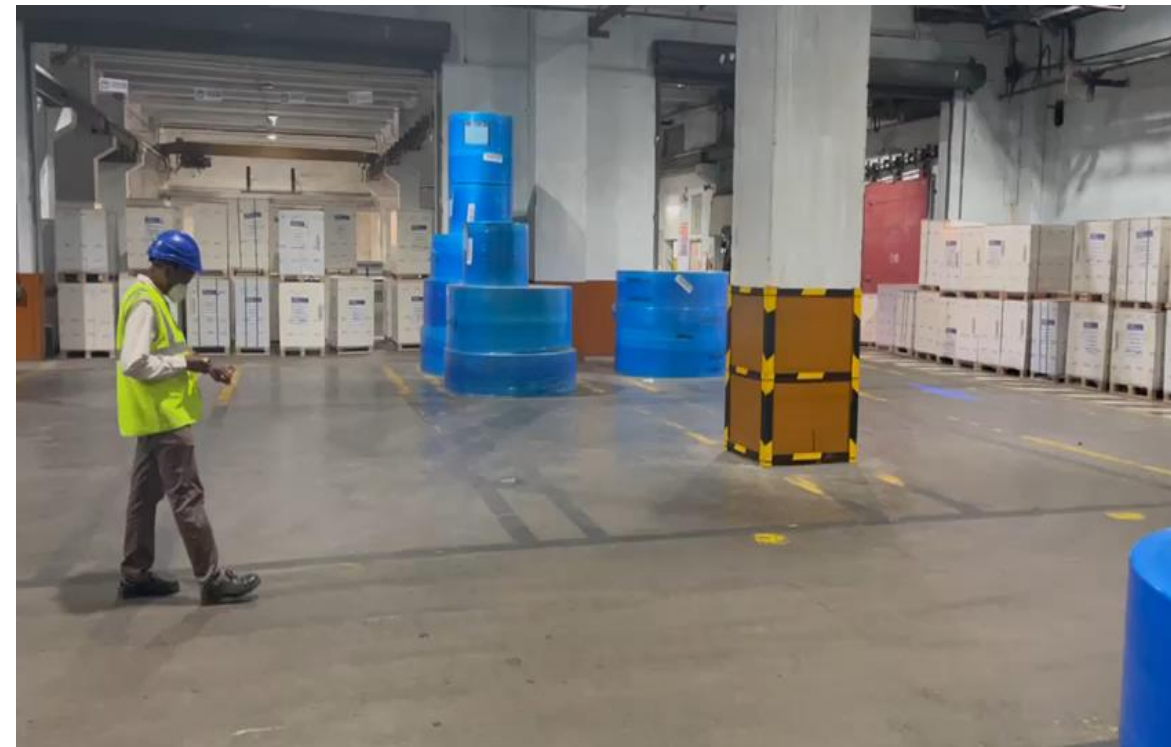
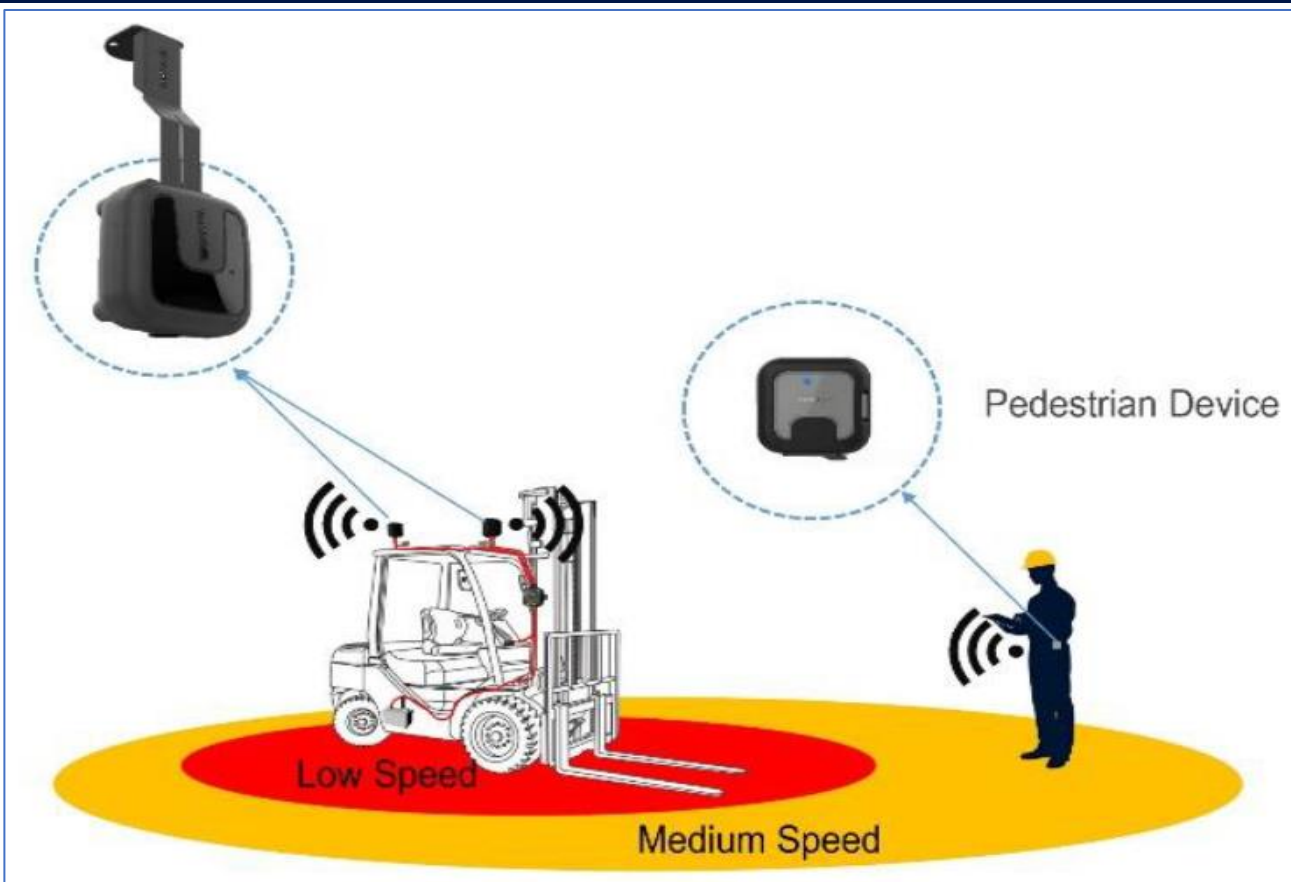
Limited visibility while operating high stacks



Blind Spots while operating forklifts







In use since FY 23

Installed in 10% of MHE

IoT devices + RFID readers

Technology Partner  
supported intervention

- 20% reduction in incident reporting
- Scale up % less due to low battery life of IoT devices



360 degree Coverage



Multiple cam display



Region of Interest



In use since FY 23

Installed in 50% of MHE

Multiple cameras for 360 degree coverage

Technology Partner supported intervention

- 20% reduction in incident reporting
- Alarms historization & Dashboarding in progress

# 5 Digitization of EHS Management



Search for inspection date manually



Visit site and record findings



Update observations manually



Tracking & follow up manually



Hazard and Suggestions Reporting



Action Tracking System



Inspection Tool & Equipment tracker



Compliance Calendar



Safety Risk Assessment



Training Tracker



Incident Management



Permit To Work (PTW)



# 5 Digitization of EHS Management

## Phase 1

Hazard and suggestion reporting



Action tracking system



Inspection tool



Equipment tracker



Doc Manager



Phase 1 & Phase 2 Implementation completed across all the Units

Phase 3 implementation in Progress

## Phase 2

Risk assessment



Training tracker & Training Calendar



Compliance calendar



Reporting compliance improved by 40%  
Audit findings reduced by 10%

## Phase 3

Work Permit system



Incident & Measurement



Industrial hygiene



Forms/ Audits

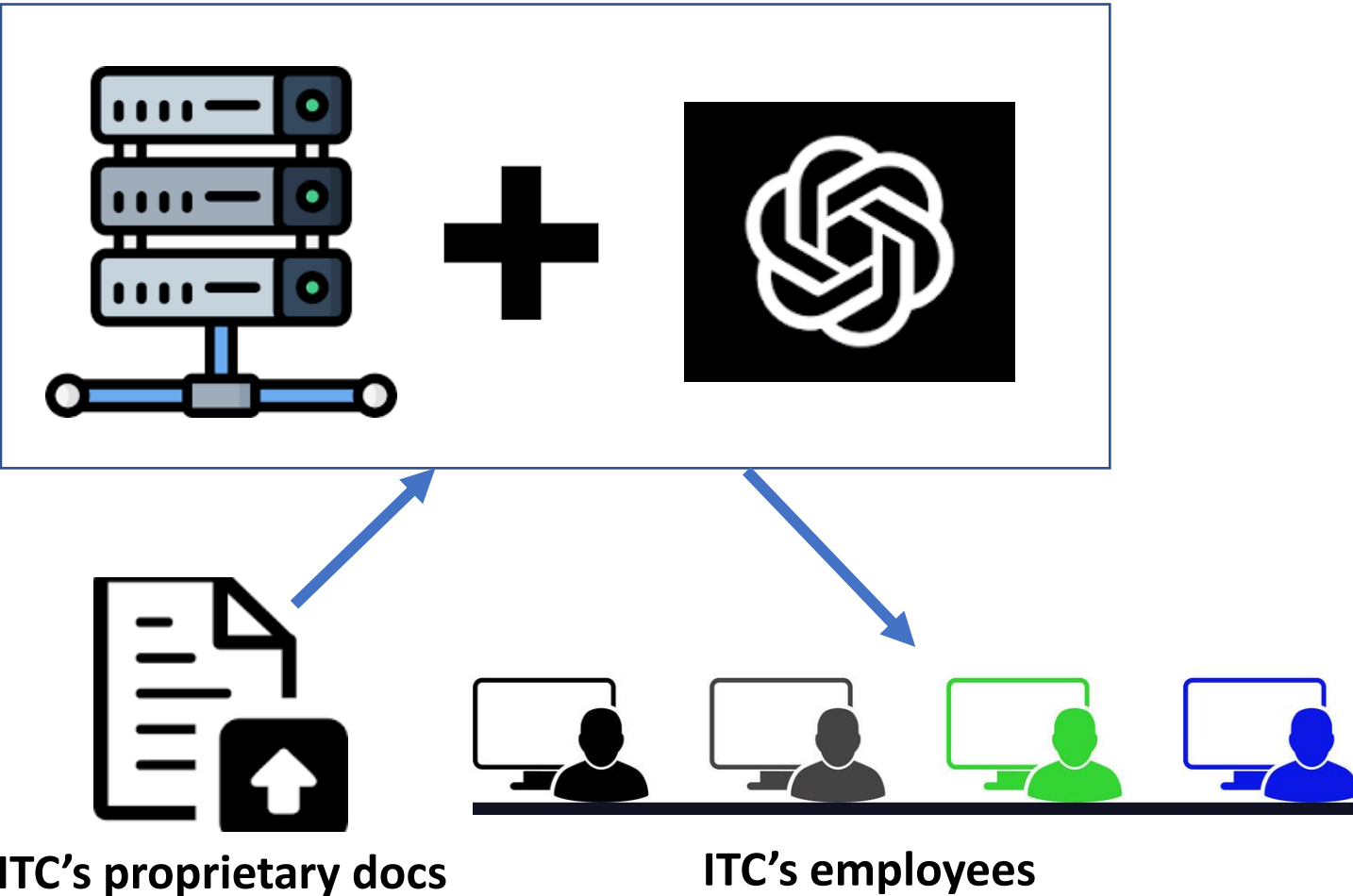


Enterprise role out in FY22  
Across multiple businesses of ITC

# 6 Generative AI for EHS document processing

Gen AI based bot on EHS guidelines to enable quick reference to standards and help employees make better decisions and improve compliance

## Enterprise GPT for ITC



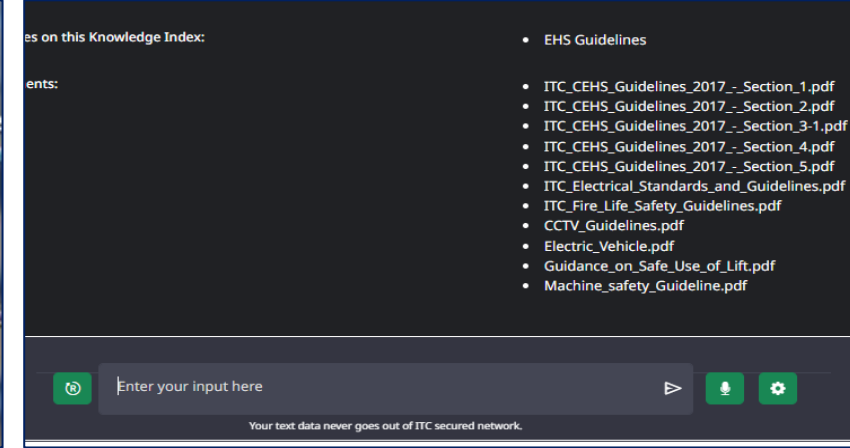
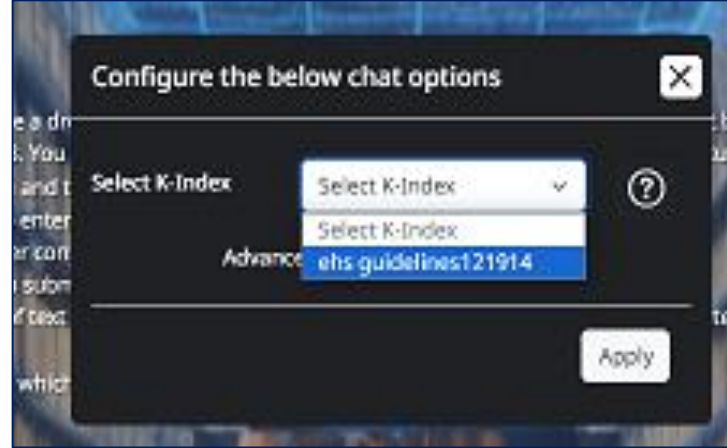
S.No	Title of the Document	No. of Pages
1	EHS standards Section 1	137
2	EHS standards Section 2	60
3	EHS standards Section 3	93
4	EHS standards Section 4	60
5	EHS standards Section 5	45
6	CCTV Guidelines	42
7	Lift safety	2
8	Electric vehicle safety	3
9	Machine Safety	82
10	Fire safety	127
11	Electrical Standards	315
		<b>966</b>

Bot access > 100 employees

Solution rolled out in FY24

# 6 Generative AI for EHS document processing

## User interface for illustration



Please provide the standards with respect to equipment guarding?

According to the sources provided, there are several regulations and standards related to equipment guarding. The Indian Factory Act 1948 has several sections related to fencing of machinery, work on or near machinery in motion, employment of young persons on dangerous machines, striking gear and devices for cutting off power, self-acting machines, and casing of new machinery [ p45-s0 ; Machine\_safety\_Guideline\_pdf ;0.92] . The Mechanical Engineering Department (MED) of the Bureau of Indian Standards (BIS) has adopted various ISO standards related to machine safety as Indian Standards, including safety of machinery fire prevention and fire protection, hygiene requirements for the design of machinery, permanent means of access to machinery, safety-related parts of control systems, and more [ p45-s0 ; Machine\_safety\_Guideline\_pdf ;0.92] . Additionally, interlocks provided for safeguarding must conform to international standards such as IEC 62061:2005 and ISO 14119:2013, and it is advised to procure such safety interlocks from reputed CE certified manufacturers such as Schmersal, Euchner, Siemens, Rockwell, etc. [ p71-s0 ; ITC\_CEHS\_Guidelines\_2017\_-\_Section\_3-1\_pdf ;0.92] .

[ p45-s0 ; Machine\_safety\_Guideline\_pdf ;0.92] What are the specific requirements for fencing of machinery according to the Indian Factory Act 1948?

[ p71-s0 ; ITC\_CEHS\_Guidelines\_2017\_-\_Section\_3-1\_pdf ;0.92] What are the basic safety requirements for machines supplied by European manufacturers as specified in EC directives?

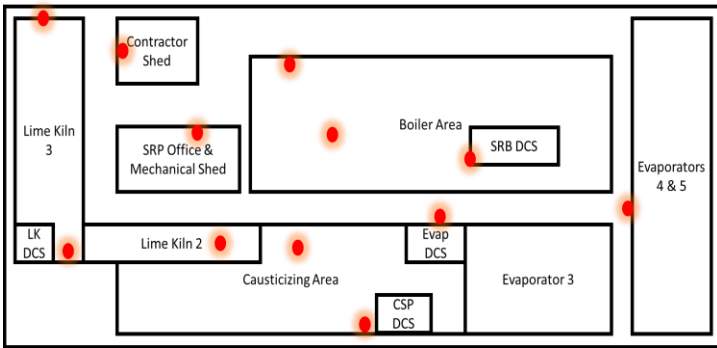
GPT can make mistakes. Consider checking important information from original sources:

- [ p45-s0 ; Machine\_safety\_Guideline\_pdf ;0.92]

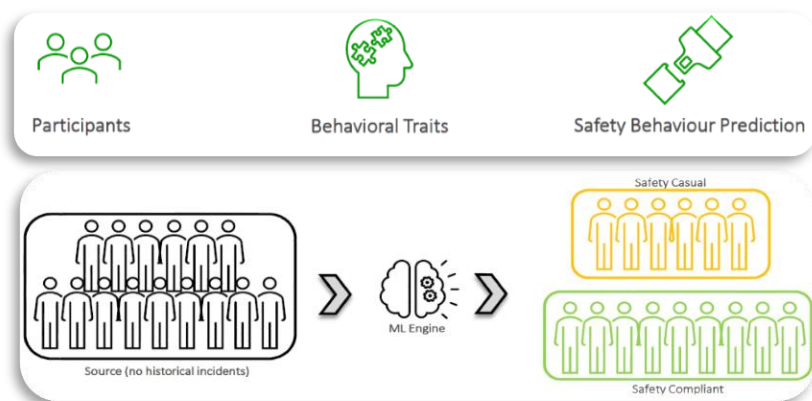


# Other Pilots

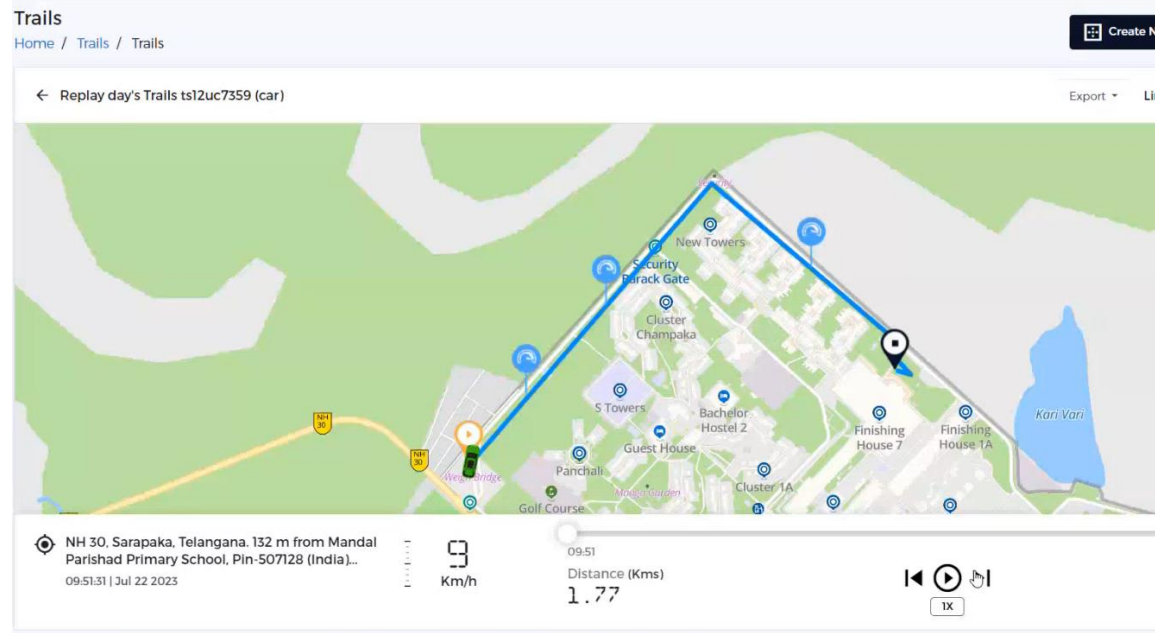
## Connected Worker



## Safety Behavior prediction



## On Premise Traffic Management



## Text-to-Video Generation through AI



PPE usage



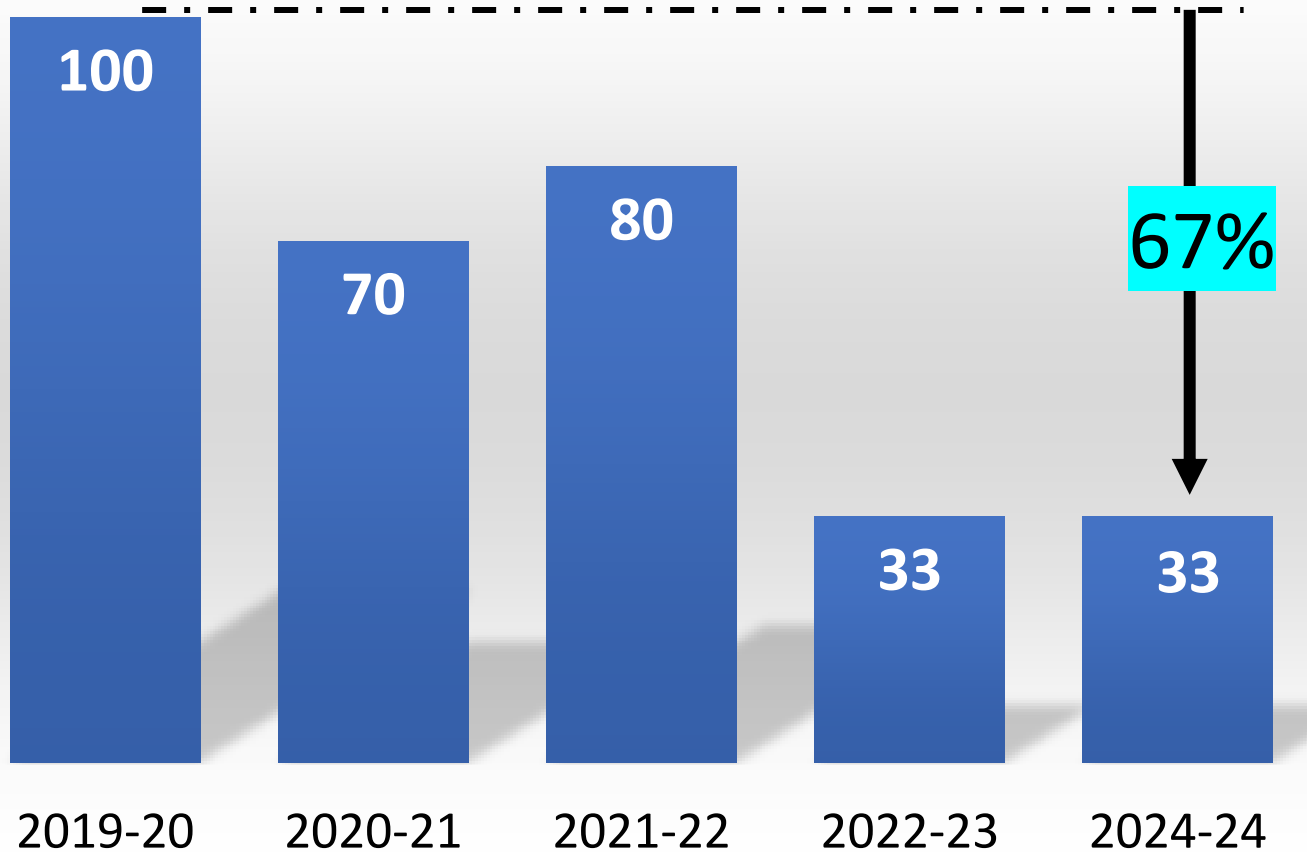
First Aid Incident

## Virtual Reality



# Impact

Loss Time Accidents (**Indexed**)



Safety Performance improvement achieved through continued efforts in

- Safety Standards adherence
- Audit guidelines adherence
- **Digital & AI interventions**
- Safety Culture Promotion

\* Note: The actual LTAs per year are usually less than numerical value 10

**Thank You**

Journey Continues.....